

FAQ for B2S Training Materials

Accounts & Access

If I have a free account and my district purchased a Teacher subscription for me, do I have to create a new account?

No. An administrator on your district's platform can send an invite for you to join the platform using your account's email address and then assign you a paid Teacher subscription. [Learn more.](#)

Can I be both an administrator and a teacher on my platform?

Yes. If you are currently a platform administrator and would like to also make yourself a teacher, go to the Admin portal, select the **Administrators** tab, then click the checkbox for your row and click the **Add Teacher Role** button. If you need an invitation to be an administrator to your platform, a current administrator can add you by clicking **Invite New Administrator** on the **Administrators** tab in the **Admin** portal and entering your email address.

If my students have free accounts, what can they access?

Students with free accounts can only access or be assigned repertoire that is labeled "Free" in the library. Students with All Access subscriptions can access all repertoire and features.

If I teach at multiple schools, can I connect to multiple platforms from a single account?

Yes. When working at multiple schools you have the ability to connect a singular MakeMusic Cloud account to each school's MakeMusic Cloud platform. On each different platform, you have the ability to connect either as an Administrator/Teacher or a Student. It is not possible to connect as both an Administrator/Teacher and a Student on the same platform. [Learn more.](#)

I created a free class but would like to upgrade it to a paid class. How can I do that? Do I have to recreate assignments?

To manage free and paid class types, visit the **Classes** tab in the Admin portal. As long as your class is connected to the platform, you may toggle the Free/Paid switch in the **Class Type** column. Marking a class as Paid will allocate Student subscriptions from your platform to all of its enrolled students. You will not need to recreate assignments.

If a student with a subscription paid for by the school/district leaves my class, what happens to their subscription?

You can archive a student from a class and this will release their subscription.

Assignments

When I assign a piece of music from the library, do I have to create individual assignments for each part?

No. In the assigner, the **Preview and Customize** step allows you to customize the parameters for each instrument part. That way you can create one single assignment with different instructions for each instrument if you wish.

Can I only assign specific measures of a piece?

Yes, assignments can be for an entire piece of music or specific measures for an assignment can be set on the **Preview and Customize** step of the assignment creation process.

How do I know the assessment tolerance level that was applied to a students' submission?

The teacher sets the assessment tolerance level at the beginning of the assignment creation process. To review the parameters set for an assignment, select **Assignments** from the navigation menu and select the assignment then **Edit Assignment** to view the chosen MakeMusic Cloud assessment for that assignment. When reviewing a student's submission, there is also a label on the lower right-hand corner of the submission details window that indicates the tolerance level used.

Can students make changes to the assignment parameters I set, such as the tempo?

Students will be able to edit parameters in the Practice app when rehearsing, but can only submit takes for grading at the exact parameters set by the teacher.

Can different assignments have different Grading Scales?

Since Grading Scales are set for each class, all assignments within a specific class will abide by the same Grading Scale. Grading Scales are customizable and can be edited at any time. To learn how to set up a Grading Scale, [click here](#).

Co-Teaching

Can multiple teachers have access to the same class?

Currently, MakeMusic Cloud classes and teacher gradebooks can only be associated with one teacher account at a time. [Learn more](#).

Content

Is MakeMusic Cloud working to add more choral repertoire to the library?

Yes! Last May, we added over 5,400 choral titles as part of our Digital Sheet Music Library launch and will continue to add more choral titles over time.

Can I view full scores, or can I only view one part at a time?

While Interactive content only allows viewing one part at a time, our Digital Sheet Music Library includes over 6,200 full scores in a PDF format.

How can I request new titles to be added to the library?

To request new titles in the MakeMusic Cloud library, please complete the form at: makemusic.com/request-new-repertoire.

Enrolling Students

Can I enroll students in a class myself, or import my class roster?

YES. While currently, students may still join a class at admin.makemusic.com/join using the class code provided by the teacher, you may now enroll student rosters via one of our supported LMS platforms (Google, Schoology, or Canvas). If your LMS is not currently supported, you may also import student rosters via CSV file. [Learn more](#).

Can I have both free and paid students in the same class?

Classes are categorized as either free or paid. A free class type can have students with free or paid subscriptions from other sources. A paid class type means that the class can only have students with Student subscriptions.

If students are in multiple ensembles, can they enroll in multiple classes?

Yes. Students can enroll in multiple classes using the same methods as above. [Learn more.](#)

Can students join my class after it has started?

Yes. Students can join a class at any point using the class code provided by the teacher.

Features

Do students have access to the Compose feature?

Yes—students with either free accounts or All Access subscriptions can access Compose.

Does Compose allow for writing lyrics?

Yes, Compose includes a Lyric tool. For the complete Compose user guide, [click here.](#)

How can I create a drone?

Teachers and students can create a drone using the Compose notation app.

Can I download or save a students' recorded submission?

Yes, teachers can download a student's submission from the Gradebook as an MP3. [Learn more.](#)

Can students create their own Sight Reading Studio assignments?

Only teachers can generate sight reading assignments for students using **Sight Reading Studio**, however students with free and All Access subscriptions can access sight reading-related content available in the library by searching the term "Sight Reading" in **Music Catalog**.

Grading

Can I change my Grading Scale at any time?

Yes, while it is recommended to set a class' Grading Scale before creating assignments, a Grading Scale can be added or edited at any time. To learn how to set up a Grading Scale, [click here.](#)

How do I create a Grading Calendar?

To learn how to create or use an existing Grading Calendar, [click here.](#)

LMS Integration

Can I merge or integrate my MakeMusic Cloud Gradebook with my LMS?

While assignments and gradebooks currently do not have LMS integration, we support rostering and Single Sign-on with [Google Classroom](#), [Schoology](#), and [Canvas](#)! We also now support Single Sign-on with [ClassLink](#)!

Pinning Method Books

Can I pin more than one method book to a class?

Currently, classes can only have one method book pinned at a time.

Can students play from method books that are not pinned to their class?

Yes, students with subscriptions can freely access any title in both the Interactive and Digital Sheet Music Libraries.

Privacy

What if I have students who are under the age of 13?

Depending on your location, when creating a MakeMusic Cloud account, we need to verify that students are either 13 or 16 years old or older in order to be in compliance with COPPA laws. Students under the age requirements who are enrolling in a class are compliant with this law upon entering the unique class code provided by the teacher prior to creating their account. Users not meeting this requirement and who are not enrolling in a class will need to have their parent or guardian create their account for them.

Purchasing MakeMusic Cloud

Can my district purchase additional seats for our platform at any time?

Yes, a school or district can purchase additional seats at any time by contacting our Sales department.

How can my school or district purchase MakeMusic Cloud for our music program?

A representative from your school or district can generate a MakeMusic Cloud quote and upload the necessary documents at quotes.makemusic.com.

Uploading Content

Can I import music into Compose directly from Finale, or do I need to import an XML file?

Both! Finale users with v27 can [share music directly to Compose](#). Finale users with v26 or prior will still need to import an XML file.

How can I upload music that's not in the catalog?

In the Compose app, teachers can import their own content from MIDI, MXL, XML, MusicXML, and SMZ files to create assignments for students. [Learn more](#).

Can students upload their own content into MakeMusic Cloud?

Yes, students with free accounts or All Access subscriptions can import content into the Compose app.

When I upload content, what is the playback sound?

Compose will generate accompaniments using sounds from our Garritan sample library.