MakeMusic Cloud Internet Speed Tips

To access MakeMusic Cloud on a desktop, laptop, or Chromebook:
- Ensure that the only program actively running is Chrome (if possible)
- Ensure that the only open tabs in Chrome are for MakeMusic Cloud
- Close any unused MakeMusic Cloud tabs as you move from one piece or exercise to the next

Tips for folks using iPads:
- Ensure that the only open app is Safari (if possible)
  - To quit an app, open the App Switcher, then swipe up on the app
- Ensure that the only tabs that are open in Safari are for MakeMusic Cloud
- Close any unused MakeMusic Cloud tabs as you move from one piece or exercise to the next
- If your students can download non-academic apps, ask them to delete unused miscellaneous apps/files to free up space and speed in general

Other general suggestions to improve MakeMusic Cloud performance:
- Clear the browser's web cache and/or cookies
  1. On your computer, open Chrome
  2. At the top right, click
  3. Select **Clear browsing data**. The Clear browsing data menu appears
  4. Choose a time range, like **Last hour** or **All time**
  5. Check the box for **Cached images and files** if it is not already selected
  6. Uncheck the boxes for **Browsing history** and **Cookies and other site data** if selected
  7. Click **Clear data**
- Updating Chrome
  1. On your computer, open Chrome
  2. At the top right, click
  3. Click **Update Google Chrome** (*If you don't see this button, you're on the latest version.)
  4. Click **Relaunch**

If students are having page loading and other internet speed issues at home, the student should have less problems if they are the only one using the internet.

- When the student is practicing, it will help if others on the network can hop off services like Netflix, Spotify, or Zoom.
- This is unique to each household due to many factors, but on a potential bright side, this could present the opportunity for students to set a practice schedule to hone their discipline and communication. You know your students and if/how to present this option.